

Advanced Results and The DIY Teacher Program

Privacy Policy

OUR COMMITMENT

Welcome to Advanced Results (the “Site”, referred to as “we,” “us” or “our” and includes our Facebook Pages/Groups; Advanced Results and The DIY Teacher Classroom). Your privacy is important to us. To better protect your privacy, we provide this policy explaining our on-line information practices and the choices you can make about the way your information is collected and used by the Site.

YOUR CONSENT AND AGREEMENT

Please read this entire policy carefully before using or submitting information to this Site. Whenever you visit the Site, you consent to the collection, use, and disclosure of information in accordance with this Privacy Policy. If you do not agree to these terms, please do not access or use this Site.

CHANGES TO OUR POLICY

From time to time, we may change this Privacy Policy. By continuing to use the Site after we make any changes, you accept the Privacy Policy as modified. The updated Privacy Policy will be posted on the Site so that you will always be aware what information the Site collects and how it is used. You should review the Privacy Policy periodically to see if any changes have been made.

WHAT IS PERSONAL INFORMATION?

“Personal Information” as used in this policy, is information that specifically identifies an individual, including, but not limited to, an individual’s name, home address, telephone number, or e-

mail address, or credit card information when purchasing one of our products, programs or services. All of this information is provided to us by you.

DO WE SHARE OR DISCLOSE INFORMATION TO THIRD PARTIES?

We value your privacy. Your Personal Information will not be sold, exchanged, transferred, or given to any other company or third party under any circumstances, except for the following:

In the unlikely event that the Site goes through a contemplated or actual business transition, such as a merger, acquisition by another company, or sale or disposal of all or a portion of its assets, your Personal Information will likely be among the assets transferred.

Your Personal Information may be shared with website hosting partners or other parties who assist us in operating our website, conducting our business, or servicing you (e.g., email delivery servers). All these third parties are asked to agree to keep your Personal Information confidential.

We may also disclose your Personal Information if we are required to do so by law or in order to protect ours or others' rights, or enforce our site policies.

While we closely protect your Personal Information, please be aware that should you engage in aspects of our Site that make your Personal Information available for viewing by third parties online – for example, by commenting on blog posts and within Facebook Groups, writing on message boards, participating in online chats – such information can potentially be seen, collected and used by others besides us. We cannot be responsible for any unauthorized third-party use of such information.

WHAT INFORMATION DO WE COLLECT?

After visiting our Site, [www. advancedresults.com.au](http://www.advancedresults.com.au), we will only contact you via e-mail if you have signed up to receive information, newsletters, purchased a product or left an inquiry with us.

The Site may be browsed without providing any personally identifying information. However, to engage in certain functions or features of the Site, you may be asked to provide Personal Information. We collect Personal Information from you when you engage in activities including, but not limited to the following:

- Subscribe to our e-mail newsletter
- Send us photographs
- Enter a promotion or contest
- Register for access to certain areas of our site
- Participate in surveys
- Purchase a product or service
- Correspond with us

SUBSCRIBE TO NEWSLETTERS

The Site offers an option to subscribe to our newsletters. Should you choose to enrol we will collect personal information, such as your name, e-mail address and other information (e.g., postal code). Any e-mail you receive from the Site will contain the option to “unsubscribe” at the end of every e-mail. You can unsubscribe at any time. Your information is stored on the server that delivers the newsletters from www.advancedresults.com.au. This information may only be accessed by those who assist in the list management so that you receive the newsletters.

GIVEAWAYS & CONTESTS

To enter any giveaways or contests on the Site, we typically ask you for your e-mail address and your first and last name. We

may at any time request other information in order to verify the entrant's identity, location, or age. In some situations, we need additional information, such as a prize selection choice or some details regarding your business. We may also request you post a comment on the Site as a form of entry to the giveaway. Participation in these giveaways or contests is completely voluntary and you therefore have a choice whether or not to disclose this information.

OUR SITE'S USE OF COOKIES

Cookies collect non-personally identifying information. To enhance your online experience we and some of our partners may use "cookies." Cookies are text files that a site or its service provider transfers to your computer's hard drive through your computer's internet browser to store your preferences. Cookies, by themselves, do not tell us your e-mail address or other personally identifiable information. We use cookies to collect non-personal traffic information (such as the number of visits to our site and pages visited) and to improve our content, offerings, and delivery of advertisements. Cookies can also allow you quick access to certain areas of the Site by not having to re-enter your preference information.

We may share aggregated non-personally identifiable demographic information (e.g., geographic location) about our Site users with our visitors, partners and/or advertisers and/or investors. This information does not identify individual users.

Advertising provided by third party advertising companies may deliver a cookie to you so the ads you see can be tracked. We do not provide these third party advertising companies with any personally identifiable information. However, these companies may use non-personally identifiable information about your visits to the Site and other sites in order to provide advertisements about goods and services of interest to you. We have no access to or control over the cookies used by third parties.

You may modify your browser preferences to provide you with choices relating to cookies. You may accept all cookies, be notified when a cookie is being sent, or reject all cookies. You can manage your cookie settings by following directions in your internet browser's "help" file. Please be aware, however, that some services on the Site may not function properly if cookies are disabled.

OTHER INFORMATION COLLECTED

We also may collect standard web log entries for each page you view, including your IP address, page URL, and timestamp. This web log data enables us to diagnose server problems, administer the Site, and provide functional service to users. The Site also may use web beacons in order to access cookies, to count users who visit the Site or open HTML email messages.

THIRD PARTY ADVERTISING AND LINKS TO OTHER SITES

The Site may contain links to advertiser and partner websites that are not co-branded or affiliated in any way with the Site. These linked sites are governed by their own privacy policies. In no event shall we be liable or responsible, directly or indirectly, for the content and activities of these linked sites.

PAYMENT SECURITY INFORMATION

For your protection, any credit card information you may provide while purchasing products / services is not stored on our server. We utilize an external secure payment gateway provider to keep this information encrypted and secure on your behalf. Please view and agree with Moonclerk and Stripe Privacy Policy in this regards.

AGE RESTRICTIONS

This Site is not intended for children under the age of 18. We will not knowingly collect personally identifiable information through this Site from visitors under 18 years of age without the express

consent of their parents. If an individual under 18 years of age has provided us with information, a parent or guardian of that child should contact us if they would like the information deleted from our records.

TERMS OF USE

Please also read and agree to the Terms of Use.

Disclaimer

EDUCATIONAL DISCLAIMER

We make every effort to accurately represent our products, programs and services. Teaching and/or parenting statements made by Advanced Results and/or The DIY Teacher Program (the “Site”, referred to as “we,” “us” or “our”) and its advertisers / sponsors are tips and tricks, strategies to assist you and support you and are not intended to replace the need to engage medical or educational professionals.

Acting on information provided on the Site, or purchasing any of our products / services offered, does not guarantee your child’s reading and/or educational success or improvement of grades. We have no way of knowing how well you and/or your child will do as any potential success will be influenced by a wide variety of factors including, but not limited to the following: overall knowledge and skill set, dedication to the program / service, amount of time spent with your child to teach them or general work ethic. Consequently, we cannot guarantee any success or projected increase in individual achievements. We are not responsible for any actions you may take as a result of our programs, services or information found on the Site and you must accept the risk of not doing well.

While we may make forward-looking statements from time to time, these statements are in no way a guarantee or promise of what you may actually achieve. Any educational statements or examples provided on our Site are only examples and estimates

of what we feel you and your child could achieve or how you could support your child to increase their results. These forward-looking statements are based on true success stories of what others have accomplished using our products / services and are in no way a guarantee or promise of what you may actually achieve. To reiterate, the forward-looking statements may be exceptional results which may not apply to the average person and are not intended to guarantee, promise, represent and/or assure that you will achieve similar results from the information provided in our products / services or on our Site.

ADVICE DISCLAIMER

Please be aware that all the information contained on the Site or shared via any medium (including, but not limited to, video, one-on-one support, digital products, emails, blog posts, Facebook groups, comments, etc.) does not at any time replace the services of qualified professionals in the educational, medical and mental health fields. Your consumption of material on this Site, and any actions you choose to undertake as a result, are of your own volition. We and our affiliates accept no responsibility whatsoever for any injury, illness, death, economic hardship or other outcome that may result from your actions.

Terms of Use

YOUR CONSENT AND AGREEMENT

Please read these Terms and Conditions carefully.

The terms constitute an agreement between the Director/Trustee of Advanced Results (The DIY Teacher Program, the “Site”, also referred to as “we,” “us” or “our”) and you governing your access to and use of the Site. By accessing or using the Site, you and any entity you are authorized to represent (“you”) agree to be bound by these terms.

In addition, these terms regulate the business relationship between you and programs and services offered by Advanced Results and the DIY Teacher Program. When you purchase any

Programs or Services offered by Advanced Results including but not limited to The DIY Teacher Program you agree to be bound by the these Terms and Conditions.

The use of your personal information is governed by the terms of our Privacy Policy. The Privacy Policy is accessible via a link on the footer of this Site. If you do not agree to be bound by the privacy policy, or by Terms of Use outlined below, please do not use or access this Site.

STRUCTURE OF THE BUSINESS

Advanced Results provides an online and face-to-face tuition service focussed predominantly on primary and secondary school literacy.

The DIY Teacher Classroom Facebook Group is where and how The DIY Teacher Program is delivered.

The DIY Teacher Program is delivered to those who sign-up and purchase the monthly membership to become a member of the DIY Teacher Classroom Facebook Group.

The DIY Teacher Program is a program under Advanced Results that predominantly focuses on supporting parents of school-aged children through setting up well-structured routines etc.

CHANGES TO TERMS AND CONDITIONS

We reserve the right to update these Terms and Conditions at any time. Any changes shall become part of the Terms and Conditions and shall apply as soon as such a notice is posted. By continuing to use the Site after any updates are made to the Terms and Conditions, you accept the Terms and Conditions as modified. You should review these Terms periodically to see if any changes have been made.

PAYMENT

All services and Programs are billed in AUD.

Payment shall be made using Stripe which processes through the Moonclerk checkout page.

If you select the monthly payment option, each payment is due on the same day as your initial order each month.

In the event that your monthly payment is not received on the date due, you will have a five (5) day grace period to make the payment. If you do not pay in this time your access to the Program and community will end and we reserve the right to revoke your access immediately and permanently.

Please note that monthly payments may not be stopped unless a formal refund request is received 30 days before the next payment is due as per the terms noted below.

REFUND POLICY FOR THE DIY TEACHER TOOLKIT

We're only happy if you're happy so you have a 30 day refund period for your purchase of the DIY Teacher Toolkit. However, in order to qualify for a refund you must submit proof that you committed a reasonable amount of time to implementing the strategies at home and that the strategies were unsatisfactory.

Upon receipt, please allow us up to ten (10) business days to review the work submitted by you such as assignments and process the refund if applicable. Please understand if the refund is granted that your Program access will be revoked and you will be removed from any associated community groups.

No refunds will be issued after 30 days from the purchase of the Toolkit.

REFUND POLICY FOR THE DIY TEACHER PROGRAM

Due to the personal time investment, support and feedback that goes into this Program we do not offer refunds of any kind on your purchase. Unless otherwise provided by law, you understand and agree that all sales are final for the DIY Teacher Program which is delivered through the Facebook closed group The DIY Teacher Classroom and no refunds will be provided at any time.

Payment for this membership is deducted monthly. If you wish to cancel your membership of this program you must request cancellation in writing to info@advancedresults.com.au. We must receive your written notice 30 days prior to the next monthly payment.

REFUND POLICY FOR ONE-TO-ONE SESSIONS

A refund will be considered for one-to-one, face-to-face sessions if the cancellation is received in writing and by telephone at least 48 hours prior to the arrival time of the session.

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LINKS TO OTHER SITES

The Site or Programs may contain links to other websites. We are not responsible for and make no representations with respect to the content, accuracy, or opinions expressed in such websites, and such websites are not investigated, monitored, or

checked for accuracy or completeness by us. Inclusion of any links or linked website on the Site does not imply approval or endorsement of the linked website by us. If you decide to leave the Site and access these third-party sites, and/or use the products or services of such websites, you do so at your own risk.

Your correspondence or business dealings with, or participation in promotions of or offered by sponsors, third parties, or advertisers found on or through the Site, including but not limited to, online websites, social networking websites, and information portals, is at your own risk. You agree that we shall not be responsible or liable for any loss or damage of any sort incurred as the result of any such dealings or as the result of the presence of such sponsors, third parties, or advertisers on the Site, or as a result of links to other websites.

If you choose to purchase products or services through any third party through the Site, additional Terms of Use may apply. Please ensure you review the Privacy Policies and Terms of Use for each online store or merchant's website.

PASSWORDS

Some features of the Site may require the use of a username and password for access. Such accounts and passwords will be created through the Site's registration process. The confidentiality of both your account and password are your personal responsibility. You are responsible for all activity that takes place under your account, whether it be by yourself or others. Should you become aware of any unauthorized use of your account or password we ask that you notify us immediately. We will not be liable for any damages arising from your password or account information being compromised.

NO ENDORSEMENT

We do not endorse any opinions expressed by users or others.

USER CONDUCT

We give you permission to view this Site and to print pages from this Site for your personal, non-commercial use only, provided you agree to and accept the terms and conditions set out in this agreement. Any unauthorized reproduction is strictly forbidden.

Visitors may send communications, submit suggestions, ideas, comments, questions, or other information, provided the following:

- Content shared on the Site is not illegal, obscene, abusive, pornographic, vulgar, threatening, defamatory, invasive of privacy, infringing of intellectual property rights, or otherwise injurious to third parties or objectionable.
- Your use of the Site does not consist of or contain software viruses, commercial solicitation or advertising of any kind, chain letters, or spamming
- Your use of the Site does not restrict or inhibit any other User from using and enjoying the Site
- Your use of the Site does not constitute or encourage conduct that would be constitute a criminal offense or give rise to civil liability
- Your use of the Site does not involve use of a false e-mail address, impersonation of any person or entity, or otherwise mislead as to the origin of a card or other content
- You represent and warrant that you own or otherwise control all of the rights to the content that you provide; that the content is accurate; that use of the content you supply does not violate this policy and will not cause injury to any person or entity; and that you will indemnify us or our affiliates for all claims resulting from content you supply
- We have the right but not the obligation to monitor and edit or remove any activity or content. We assume no liability and take no responsibility for any content provided by you or any third party

You agree to defend, indemnify and hold us, our directors, officers, employees, agents and affiliates harmless from any all claims, liabilities, costs and expenses, including reasonable attorneys' fees, arising in any way from your use of the Site or the placement or transmission of your material on or through the Site by you.

RELEASE OF MATERIAL

By posting, sharing, or submitting any material, including but not limited to email comments, blog entries or comments, photos and videos to us via the Site, you are representing (1) that you are not infringing on any intellectual property rights and are in fact the owner of the material; and (2) that you are eighteen years of age or older.

We are free to use any ideas, images, concepts, know-how, or techniques or parts thereof contained in any communication you post or send to us for any purpose whatsoever, including, but not limited to, developing, manufacturing, and marketing products using such information and reproducing such materials on any website, in print or any other medium, or otherwise, for informative or commercial or non-commercial purposes, without acknowledgement, compensation or any other obligations to you.

GOVERNING LAW

You agree that use of this Site and purchase of any Programs involves entering a contract between you, the buyer and our Site, the seller. The seller is located in Queensland, Australia. By choosing to use this Site and any information or products offered therein, you are entering into a contract. You agree that this agreement and your use of this Site are governed by and interpreted in accordance with the laws of Australia and you consent to the exclusive jurisdictions and venue of the courts, tribunals, agencies and other dispute resolution organizations in

Brisbane, Queensland, Australia in all disputes (1) arising out of, relating to, or concerning this Site and or this agreement, (2) in which this website and or this agreement is an issue or a material fact, or (3) in which this website and or this agreement is referenced in a document filed in a court or other dispute resolution organization. Use of this website is unauthorized in any jurisdiction that does not give full effect to all provisions of this agreement between you and us the Site.

DISCLAIMER OF WARRANTIES AND EXCLUSION OF LIABILITY

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CONTACT

If you have any questions, please feel free to contact us at info@advancedresults.com.au